

Human Reliability Review

A leadership and operating-rhythm review that tests whether frontline truth becomes visible, owned and closed early enough to matter.

WHERE IT FITS

Recover

Asset Performance

Used inside diagnostics, sprints and embedded support.

SUPPORTING CAPABILITY

Make weak signals travel before surprises happen

Human Reliability Review looks at the path from concern to action: what people know, what leaders hear, what gets owned and what actually closes.

Use when...

- Frontline teams know issues that leaders see too late
- Meetings discuss concerns but do not convert them into action
- Ownership, psychological safety or escalation feel uneven
- Incidents or surprises reveal weak truth flow

What it installs

- Weak-signal flow review
- Truth-to-closure map and gap assessment
- Leadership rhythm and listening routine
- 90-day improvement roadmap for ownership and closure

Typical outputs

- Human Reliability Gap Map
- Weak-signal and escalation flow map
- Truth-to-Closure Assessment
- Leadership routine and 90-day action plan

Best paired with / how used

- Asset Performance: frontline intelligence system
- Recover: restart assumptions and field truth
- E4X: leadership routines and ownership habits
- RiskMate: digital capture of weak signals and actions

Next step

Use as a focused review or workshop when the issue is not effort, but whether truth travels and actions close visibly.